

CANCELLING A PAY AS YOU GO COURSE BOOKING

If you can no longer attend a Pay as You Go course which you have already booked on to, you need to text/WhatsApp the DRH mobile 07901 903520 to alert us.

If one of the following applies your DRH Sports online account will be credited for your booking, minus 25% admin fee:

- We are notified of the cancellation with at least 48 hours' notice of the session starting.
- We are notified of the cancellation with between 24 and 48 hours' notice AND the course is **not** fully booked at the time of cancellation.
- We are notified of the cancellation with between 24 and 48 hours' notice and the course is **fully booked AND** we can fill the space.

Please note - no credit will be given if cancellation is either:

1. *Within 24 hours of the session.*
2. *It is within 48 hours, the course is fully booked at time of cancellation, and we cannot fill the space.*

Those who would like a place on a Pay as You Go course, but are unable to book due to the course being full, can text or WhatsApp the DRH mobile 07901 903520 to be put on a waiting list. Please assume you do not have a place on the course unless you hear directly from a member of DRH Staff to say you now have a place. If a space becomes available a member of staff from DRH Sports will contact the first person on the waiting list. You will need to confirm you wish to take the place and will need to book yourself on via the DRH Sports website.