

**Please familiarise yourself with the below Code of Conduct which is relevant to parents of children playing tennis at the club within a DRH Sports coaching programme, lesson, or camp**

**We have a responsibility to ensure that as a parent you have the right to;**

- ✓ Be assured that your child is safeguarded during their time with us and know who the welfare officer is and their contact details are available.
- ✓ See any of our policies and procedures at any time.
- ✓ Know what training and qualifications our staff have.
- ✓ Be informed of problems or concerns relating to your child.
- ✓ Know what happens if there's an accident or injury, be informed if your child is injured, and see records of any accidents involving your child.
- ✓ Be involved and contribute towards your child's development within tennis.
- ✓ Have any of your concerns about any aspect of your child's welfare listened to and responded to.

**As a parent or guardian of a child taking part in an activity (camp, group session, individual lesson) on site at The Tennis Club we expect you to;**

- ✓ Make sure your child arrives at the session on time and is picked up promptly after the session.
- ✓ Make sure your child is in appropriate clothing and footwear with water (and lunch if attending an all-day camp).
- ✓ Talk to us if you have any concerns about any part of your child's involvement. If you feel comfortable, please always approach the coach in the first instance before contacting other staff from DRH Sports or the Tennis Club.
- ✓ Be available for the coach to contact you should they wish to discuss your child's development or if they have any concerns regarding your child.
- ✓ Try and learn about your child's sport and what it means to them and what you both want to achieve through tennis. Remember that children get a wide range of benefits like making friends, getting exercise, and developing skills. It's not all about wins and losses.

We understand scenarios may arise which make it difficult to always meet the above expectations, therefore we appreciate there may be occasional circumstances when some of the above is not always possible.



**To ensure all players and staff are playing and working within a fair and safe environment we expect you to always adhere to the following;**

- ✓ Let us know in advance if someone other than the named guardian on our register will be collecting your child.
- ✓ Complete all consent, contact, and medical forms on our website and update this straight away if anything changes.
- ✓ Behave positively on the side lines and avoid all interaction with your child or the coach to until after the session. (This excludes those booked onto Mini Tots sessions or children who have special requirements.)
- ✓ Be mindful that how you react and behave effects not just your child but other children too.
- ✓ Accept the coach's judgement (official during a match) and do not enter the tennis court during a session or match unless it is an emergency.
- ✓ Do not smoke on the tennis club premises.
- ✓ Use social media responsibly when talking about what goes on within the tennis programme and at matches.
- ✓ Do not take photos or record videos during any part of an organised activity within the tennis club unless prior consent has been given by DRH Sports. Please be mindful of any photos or videos you chose to take of your own child on site outside of sessions.
- ✓ Ensure your child understands their code of conduct.

As soon as we are aware of any parent or guardian behaving in a way which contradicts any of the points set out above, we will address this with the parent/guardian. We will aim to resolve the issue causing as little disruption as possible to the child's tennis, as well as the rest of the players in the session or match.

Continued issues and repeated breaches of this code may result in us regrettably asking you and your child to leave the activity, event or club permanently, something we never want to do.